

ITS Service Availability Calendar (UpTime and DownTime Windows)

Window	Date	Day	Time	Frequency	Scope	Name
UpTime		Monday - Friday	8am -10am	Weekly		Academic Standard Week
UpTime			9am -5am	Weekly		SJSU Operations Week
UpTime		Sunday-Thursday	5pm - 9:30pm	Weekly		
UpTime		Sunday	1pm - 5pm	Weekly		
UpTime	12/31/2015		9am-3pm	Once a year		
DownTime		Sunday	8am - Noon	Sunday, Weekly	Any System or Service	Infrastructure System Maintenance
DownTime		Monday	8pm - Midnight	Monday, Weekly	Unisys Maintenance	PeopleSoft System Maintenance
UpTime	1/17/2015	Saturday	8am - Midnight	13 Sequential days	Emergency Changes only	Spring Semester Startup
UpTime	5/10/2015	Sunday	8am - Midnight	13 Sequential days	Emergency Changes only	Spring Exams
UpTime	8/14/2015	Friday	8am - Midnight	14 Sequential days	Emergency Changes only	1st Day of Class Startup
UpTime	12/6/2015	Sunday	8am - Midnight	13 Sequential days	Emergency Changes only	Fall Exams

Notes: DownTime: Systems may be unavailable during DownTime
UpTime: Systems are expected to be available during UpTime