Bluetooth Headset with Cisco 9971 Desktop Phone

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Using a Bluetooth Headset
What you need to know about using a Bluetooth headset with your desktop phone (Model 9971)

- You must be using a Cisco 9971 desktop phone. The older model telephones will not support Bluetooth connectivity.
- The Cisco desk top phone only supports “Class 2” type Bluetooth headsets. The box and/or documentation for your headset will indicate the class type of your headset.
- Up to 5 Bluetooth headsets can be connected to your phone.
- The last Bluetooth headset connected to your phone becomes the default headset for your phone.
- Bluetooth provides a range of up to 30 feet away from the phone, but for best results, the headset should be 3 to 6 feet away from the phone at all times.
- Your phone supports the “Bluetooth Headset Profile.” From your Bluetooth headset, you can perform these functions:
  - Answer a call
  - End a call
  - Change the headset volume for a call
- For more information, see the documentation from your Bluetooth headset manufacturer.

Adding a Bluetooth Headset
To set up your Bluetooth headset to work with your desktop phone, follow these steps:

1. Before you add a Bluetooth accessory, it must be discoverable by the phone. Look for a flashing LED on a Bluetooth accessory as an indication that it is discoverable. For more information, see the documentation from the Bluetooth accessory manufacturer.
2. Press the Applications button
3. Select Accessories. (Use the Navigation pad and Select button to scroll and select.)
4. Select Add Bluetooth Accessory.
5. The phone searches for discoverable accessories that are supported. When an accessory is found, it is added to the list in the Adding Bluetooth Accessory screen.
6. Select the accessory and press the Connect softkey.
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The phone automatically attempts to connect the accessory using a Bluetooth device PIN of “0000.” If your accessory requires a different PIN and the Adding PIN screen appears, enter the PIN for your headset.

When the connection is completed, the Bluetooth active icon appears on the phone screen header and a checkmark appears next to the connected accessory.

Deleting a Bluetooth Headset

If you no longer wish to use your Bluetooth headset with your desk phone, follow these steps:

1. Press the Applications button
2. Select Accessories. (Use the Navigation pad and Select button to scroll and select.)
3. Select a Bluetooth accessory (e.g. name of your headset) Press the Delete softkey.
4. The Bluetooth accessory will be disconnected (if it was connected) and removed from the Accessories list.

Activating Bluetooth

Once your Bluetooth headset is set up to work with your desktop phone, follow the instructions below to turn it on and off.

Turning on Bluetooth

1. Press the Applications button
2. Select Preferences. (Use the Navigation pad and Select button to scroll and select.)
3. Select Bluetooth
5. To add a Bluetooth accessory from this screen, select Bluetooth again | Press the Add Accessory softkey.

Turning off Bluetooth

1. Press the Applications button
2. Select Preferences. (Use the Navigation pad and Select button to scroll and select.)
3. Select Bluetooth
4. Press the Off softkey. The Bluetooth icon disappears from the phone screen header.

After a Bluetooth headset is connected, turning it off/on will reconnect it to the phone.

Preventing Interference Issues

While using Bluetooth headset, there can be potential interference issues; therefore it is recommended that you consider the following:

- Reduce the proximity of other 802.11b/g devices, Bluetooth devices, microwave ovens, and large metal objects.

- Use the Cisco Unified IP Phone on the same side of the body as the Bluetooth-enabled headset.
For a Bluetooth wireless headset to work, it does not need to be within direct line-of-sight of the phone. However, some barriers such as walls or doors, and interference from other electronic devices, can affect the connection. Bluetooth provides a range of up to 30 feet away from the phone. However, for best results, the headset should be 3 to 6 feet away from the phone at all times.