Open Forum Q&A Instructions

- **WebEx Users:**
  - Recorded demos will play back through your computer speakers
  - To submit a question via WebEx, please use the Q&A panel in the bottom-right corner of your WebEx window.
  - The 'Ask' field should default to 'All Panelists', please be sure to send your questions to 'All Panelists', as questions sent to 'Host' or 'Presenter' will not be seen by the people monitoring the Q&A stream

- **WebEx Presentation with Q&A will be posted on ITS website after this event**
Agenda

1. Workstation Refresh Update
   - Mike Cook
2. Heartbleed Vulnerability Update
   - Mike Cook
3. Data Center Upgrade
   - Greg Porter
4. Next Gen Update
   - John Briar
WORKSTATION REFRESH UPDATE

Mike Cook
Workstation Refresh—Key Dates

- FY 2013/14: Lab/Common Use
  - Last day to place orders for lab computers 5/31

- FY 2014/14: First of 3 Faculty/Staff Cycles
  - End of April, planning for faculty/staff, message will be sent to Campus Techs
What is it and what’s the big deal?
Heartbleed/OpenSSL/CVE-201-0160

How does it work?

**HOW THE HEARTBLEED BUG WORKS:**

1. **SERVER, ARE YOU STILL THERE? IF SO, REPLY "POTATO" (6 LETTERS).**
   - User Meg wants these 6 letters: POTATO. Use secure connection using key "4538538374224".
   - User wants pages about "3ril games". Unlocking secure records with master key 513098573342.

2. **POTATO**
   - User Meg wants these 6 letters: POTATO. Use secure connection using key "4538538374224".
   - User wants pages about "3ril games". Unlocking secure records with master key 513098573342.

3. **SERVER, ARE YOU STILL THERE? IF SO, REPLY "BIRD" (4 LETTERS).**
   - User Meg wants these 4 letters: BIRD. There are currently 37 connections open. User Brandon uploaded the file /usr/local/bin/ Payload.exe.
Heartbleed/OpenSSL/CVE-201-0160

Hmm...

User Meg wants these 4 letters: BIRD. There are currently 30 connections open. User Brendan uploaded the file 283,17 are in /tmp/files-3843.

SERVER, ARE YOU STILL THERE? IF SO, REPLY "HAT" (500 LETTERS).

User Meg wants these 500 letters: HAT. Lucas requests the "missed connections" page. Eve (administrator) wants to set server's master key to "14835038534". Isabel wants pages about snakes but not too long. User Karen wants to change account password to "hades2022", please verify before changing.

User Meg wants these 500 letters: HAT.
Heartbleed/OpenSSL/CVE-201-0160

When did we hear about it and what did we do?
What data could be vulnerable?
DATA CENTER UPGRADE

Greg Porter
Server Migration to Delta

- CC manages some of your VMs at SJSU
- Those VMs must be moved to Delta by Aug 1, 2014
- We are ready to start moving now
- We will contact you to work through the details
- Main change includes a new IP address for VMs
- Your apps may need some configuration tweaks to manage the move
- What are your migration concerns?
NEXT GEN UPDATE

John Briar
Next Generation Learning Spaces
## Browse Meetings

Search for meetings by host, topic, or words in the agenda:

<table>
<thead>
<tr>
<th>Time</th>
<th>Topic</th>
<th>Host</th>
<th>Duration</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 am</td>
<td>BAC Cybersecurity Committee</td>
<td>Sigurd Meldal</td>
<td>1 hour</td>
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<tr>
<td>8:30 am</td>
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<tr>
<td>9:00 am</td>
<td>Project Chairs S15 - Info &amp; Tech</td>
<td>Sylvia Ruiz</td>
<td>1 hour</td>
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<tr>
<td>10:00 am</td>
<td>Canvas Quizzes</td>
<td>Prabha Chandrasekar</td>
<td>1 hour</td>
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<tr>
<td>10:00 am</td>
<td>Phone conf with Brian, Leslie...</td>
<td>Leslie Speer</td>
<td>30 mins</td>
</tr>
<tr>
<td>11:00 am</td>
<td></td>
<td></td>
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<tr>
<td>12:00 pm</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:00 pm</td>
<td>ITS Projects Update</td>
<td>John Briar</td>
<td>1 hour</td>
</tr>
<tr>
<td>2:00 pm</td>
<td>CISC</td>
<td>Mike Cook</td>
<td>1 hour</td>
</tr>
<tr>
<td>3:00 pm</td>
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<td>4:00 pm</td>
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<tr>
<td>5:00 pm</td>
<td>Bus 230</td>
<td>Anusha Pasumarti</td>
<td>2 hours</td>
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WebEx 2.0 Schedule a Meeting

Did you know you can schedule a WebEx Personal Conference meeting if you select Personal Conference as the meeting type in the Advanced Scheduler?

Required Information

Return to Quick Scheduler

- Meeting type: Meeting Center Pro 1000
- Meeting topic: 
  - Listed on calendar
  - Delete from My Meetings when completed
- Meeting password: 
- Confirm password: 
  - 4 numbers (1, 2, 3...)

Set options using template: [Meeting Center Default]

Required Information

- Date & Time
- Audio Conference
- Invite Conference
- Registration
- Agenda & Welcome
- Meeting Options
- Attendee Privileges
- Review

Start Now

Back

Next
## My Recorded Meetings

<table>
<thead>
<tr>
<th>Topic</th>
<th>Size</th>
<th>Create Time</th>
<th>Duration</th>
<th>Format</th>
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<tbody>
<tr>
<td>ITS Projects Update-20140410 2004-1</td>
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</tbody>
</table>
Questions?
More Questions?

• **Workstation Refresh Updates, Heartbleed**
  Mike Cook  
  Director, Identity & Information Security, ISO  
  mike.cook@sjsu.edu

• **Data Center Upgrade**
  Greg Porter  
  Director, Computing Services  
  greg.porter@sjsu.edu

• **Next Gen Update**
  John Briar  
  Managing Sr. Director, Infrastructure Services  
  john.briar@sjsu.edu