

# ITS Vision, Mission, Strategies, Programs & Outcomes

<b>Vision</b>	<b>Enable Student Success &amp; San Jose State Innovation Across Campus</b>		
<b>Mission</b>	Support SJSU's Four Pillars of Student Success & SJSU's Strategic Plan through innovative use of technologies and solutions for faculty, students and staff		
<b>IT Strategies</b>	<b>Enabling Student Success Lifecycle Management</b>	<b>Building a Secure, Digital Campus</b>	<b>Modernizing Academic Technologies</b>
<b>Key IT Programs</b>	<b>MyGPS (My Graduation Pathway to Success)*</b>	<b>Administrative Digital Workflows/Processes</b>	<b>Academic Technology Continuous Modernization</b>
	<b>Centralized &amp; Secure Student Information</b>	<b>Campus Safety &amp; Security</b>	
	<b>Analytics for Advising &amp; Course Scheduling</b>	<b>Simplify Access to Applications with Portal</b>	<b>Relocating Disaster Recovery Location</b>
<b>Business Outcomes/ Success Metrics</b>	<p>MyGPS application suite* deployed on time and under budget and used by 10K+ students</p> <p>Student data warehouse as Single Source of Truth for Information driving retention and graduation rates</p> <p>Reporting &amp; Analytical tools for student enrollment, admissions, bottleneck course ID &amp; advising</p>	<p>3x # of Admin automated workflows (10)</p> <p>99.9% Safety Systems Uptime</p> <p>All SJSU users will set @sjsu.edu as their forward address in google mail</p> <p>CMS Security Request Process complete within 3 days of request</p>	<p>Double Classroom Video Endpoints to 100 by 2017</p> <p>90% of the Classroom's Technology will be &lt;4 Yrs Old</p>

\* MyGPS Application Suite: MyScheduler, MyRoadmap, MyProgress, MyPlanner, MyGradApp