

Information Technology
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Administrative Support and Project Specialist
 Erin Estabrooks

Information Security
 Hien Huynh
 Interim Security Officer

Customer Service
 Doug Buttrey
 Interim Director

IT Infrastructure Services
 Rick Harden
 Sr. Director, Associate CIO

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 Job Scheduling
 Coordinator

Workstation Refresh

IT Service Desk

Desktop Support

Unified Communications

Computing Services

Network Services
 Shai Silberman
 Director

Alfred Eclipse
 Service Desk Support Specialist

Janice Lew
 Business Systems Analyst

Sharon Watkins
 Software Support Specialist

Talanda Williams
 Service Desk Support Specialist

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 Systems Consultant

Jason Ferguson
 IT Consultant

Susan Huang
 IT Consultant

Kane Imai
 Sr. Systems Consultant

Kevin Iocca
 IT Consultant

Raymond Koc
 IT Support Services Specialist

Paul Leung
 Systems Consultant

Matthew Loo
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John Merz
 Sr. Technology Innovation Consultant

Mario Rivas
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Suzanne Austin
 UC Technician

Letty Coronado
 Operations Services Coordinator

Jack Harding
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Vivienne Ralls
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Toby Shaw
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Debu Basak
 Operating Systems

Cuong Doan
 Computing Systems

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 Infrastructure/Data Center Specialist

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 Unix Systems Analyst

Atul Pala
 Lead Operating Systems

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 Network Analyst

Steve Chang
 Network Analyst

Tino Cruz
 Cable Technician

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