

Information Technology  
Vice President & CIO  
**Bob Lim**

Executive Assistant  
Michelle Lacey

Customer Service & Information Security  
Mike Cook  
Director

Quality & Process Management  
Joel Johnson  
Director

IT Infrastructure Services  
Rick Harden  
Sr. Director, Associate CIO

IT Service Desk  
TJ Morigan  
Director

Desktop Support

Information Security & Identity Management

Unified Communications

Computing Services

Network Services  
Shai Silberman  
Director

- Alfred Eclipse**  
Service Desk Support Specialist
- Janice Lew**  
Business Systems Analyst
- Sharon Watkins**  
Software Support Specialist
- Talanda Williams**  
Service Desk Support Specialist
- JP Gutierrez**  
Service Desk Support Specialist

- Chris Bradford**  
Systems Consultant
- Jason Ferguson**  
IT Consultant
- Susan Huang**  
IT Consultant
- Kane Imai**  
Sr. Systems Consultant
- Kevin Iocca**  
IT Consultant
- Raymond Koc**  
IT Support Services Specialist
- Paul Leung**  
Systems Consultant
- Matthew Loo**  
IT Consultant
- Mario Rivas**  
Desktop Support Specialist
- Zhi-Xue Xu**  
Academic Tech ITSS Lead

- Hien Huynh**  
Information Security Program Coordinator
- Marco Scardina**  
Job Scheduling Coordinator
- Workstation Refresh**
- Lauren Andersen**  
Workstation Refresh Program Coordinator

- Suzanne Austin**  
UC Technician
- Letty Coronado**  
Operations Services Coordinator
- Jack Harding**  
Network Analyst
- Vivienne Ralls**  
Software Support Specialist
- Toby Shaw**  
Network Analyst

- Debu Basak**  
Operating Systems
- Cuong Doan**  
Computing Systems
- Catherine Marotta**  
Operations Coordinator
- An Nguyen**  
Unix Systems Analyst
- Atul Pala**  
Lead Operating Systems

- Nick Cappelloni**  
Network Analyst
- Steve Chang**  
Network Analyst
- Tino Cruz**  
Cable Technician
- Frank De Fanti**  
Cable Technician
- Swati Ganesh**  
Network Analyst
- Steve McAulay**  
Network Analyst
- Will McDermott**  
Network Analyst
- Richard Porter**  
Network Analyst
- Tam Vu**  
Network Analyst



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Vice President & CIO  
**Bob Lim**

**Executive Assistant**  
Michelle Lacey

**Strategy, Planning & Business Services**

Kara Li  
Director

**Planning & Operations**

Susan Kintana  
Manager

**Shawn Lahr**  
Resource Coordinator

**Jewel Rodeo**  
Budget Analyst

**Aly Robertson**  
Project Analyst

**Vicky Van Leer**  
Budget Analyst

**Maggie Panahi**  
IT Project Director

**Joseph Chou**  
Project & Portfolio Specialist

**Willie Simon**  
Employee Engagement Specialist

**Mark Williams**  
IT Communications

**Collaboration & Academic Technology Services**

Mike Wardley  
Director

**Classroom Technology Services**

**Bruce Kelbert**  
Audio/Video Specialist

**Matthew Lattanzio**  
Video Systems Coordinator

**Udit Manchoa**  
Classroom & IPTV Tech. Coord.

**Coe Tran**  
Telepresence Support Coordinator

**Video Production & Photography**  
Chris Laxton  
Director

**Robert Bain**  
University Photographer

**Teri Graziani**  
Media Specialist

**Keith Sanders**  
Media Specialist

**Instructional & Meeting Spaces**

Chris Laxton  
Director

**Darlene Bargas**  
Academic Technology Services Coord.

**Phil Braverman**  
Instructional Support Assistant

**Marissa Kieffer**  
Classroom Support Tech

**Antonio Lopez**  
Operations Specialist

**Rodney Maciel**  
Instructional Support Technician

**Roberto Mena**  
Instructional Support Assistant

**Devona Williams**  
Technology Classroom Support Technician

**Web & Campus Applications**

Joel Johnson  
Director

**Ryan Campbell**  
OnBase Information Technology Consultant

**Natasha Jones**  
Identity Systems Programmer

**Leon Nguyen**  
Content Management Coordinator

**Cynthia Salinas**  
Web Specialist

**Brenden Sparks**  
IT Consultant

**Andy Trembley**  
Cloud Systems Analyst

**Database Administrators**

Joel Johnson  
Director

**Nolan Liu**  
Database Administrator

**Prasad Meka**  
Sr. Database Administrator

**Khanh Nguyen**  
Unix Operating Systems Analyst

**Sam Zhang**  
Sr. Database Administrator

**Enterprise Solutions**

Bob Wrenn  
Sr Director & Assoc. CIO

**Enterprise Systems**

Mitesh Kini  
Director

**Harish Chander**  
Sr HCM Programmer/Analyst

**Donovan D'Anna**  
Sr. PeopleSoft Analyst Programmer

**Sreeram Gandikota**  
Applications Analyst Programmer-C#

**Rashmi Kumar**  
Analyst Programmer

**Yogalakshmi Periasamy**  
Sr. PeopleSoft Analyst Programmer

**Peter Pham**  
Analyst Programmer

**Ivelina Stoyanova**  
Analyst Programmer

**Student Data Warehouse**

**Ravi Pisupati**  
Data Warehouse Sr. Analyst Programmer

**Sharon Qi**  
Altamont Program Specialist

**James Anderson**  
IT Student Success Project Manager

**Doug Buttrey**  
IT Program Director